

## What Clients Say



Hemant Sagar, CEO

**Question:** How did you come into contact with the WIAL Action Learning process?

**Answer:** I was invited to attend an AL demonstration when Dr. Mike Marquardt visited India in May 2012 for the launch of WIAL India. As someone passionate about ongoing learning, I thought this sounded interesting and went along.

**Question:** What was your initial impression?

**Answer:** [I was amazed](#)

Welcome!

Welcome to the World of WIAL! Over the past 10 years, WIAL coaches have worked with over 100,000 people in hundreds of organizations worldwide. It is an exciting age in which WIAL action learning is rapidly becoming the key resource for leaders, teams, companies and communities in every corner of the globe. [WIAL is entering a new era in 2014...](#)



## News from The Board

Welcome the first WIAL quarterly newsletter for 2014 and thanks to Peter Cauwelier' for co-ordinating its production.

In true Action Learning form, WIAL reflected on what we are doing well and what we could be doing better. Billy Coop, our WIAL R&D Director, engaged a significant sample of WIAL stakeholders from across the globe to participate in this exercise. [The overriding theme ...](#)

## Spotlight: The Philippines

Mavic and Jenny have made strides in introducing WIAL in the Philippines. They use AL as a diagnostic and intervention tool within the University and their Center's clients. [They also presented it as a learning session in an academic conference ...](#)



Learning from The Masters

Coaches Corner:  
Trust the Team

Shifting from facilitating is one of the toughest challenges that new coaches face.

Human nature is that we want to help our teams be the best Action Learning team that has ever been. New coaches desperately want to set their teams up for phenomenal success. I know, I did it myself. I would do training before each Action Learning session to impart my wisdom on the team. It took many sessions to realize that there was only one person in the room really listening to what I had to say – that was me. Now I limit the presentation to the basics [depending on...](#)

*Key Dates*

- WIAL Asia regional forum, Taiwan, 21-23 March
- ASTD International, Washington DC, 2-3 May, with pre-conference Foundations Action Learning by Dr. Mike Marquardt and Dr. Bea Carson
- WIAL global forum, India, 3-5 November

*Next Question*

We will dedicate part of the newsletter to allow coaches, affiliates or clients ask a question to the newsletter team. The team will hunt for the person(s) best placed to answer the question, and publish the question, with the answer, in the next issue of the newsletter.

So in good Action Learning spirit, ask your question by sending it to [news@wial.org](mailto:news@wial.org)

Help WIAL With Research

WIAL is completing a research project on problem solving.

We invite organizations to fill out the questionnaire located [HERE](#)

Did You Know?

Did you know that the new and updated WIAL website ([www.wial.org](http://www.wial.org)) now has a page that lists all AL coaches worldwide, with their picture and key profile information?

Make sure your information is updated when potential clients are looking for a local AL coach!

Check your email for a message from Dr. Bea with how to access and update your profile!